



FIONA WALLISS

Mediator, Facilitator, ER/HR Specialist

Collaborative, Resourceful, Customer focused

Background

Fiona has over 20 years' experience as an HR/ER/IR practitioner. Fiona started her career at Coles Supermarkets (previously Coles Myer). During her 14 years at Coles, Fiona held senior positions in the Employee Relations team leading enterprise bargaining and providing advice on complex industrial matters. A move into business partnering as an HR Manager saw Fiona provide strategic HR advice to teams of up to 1,000 employees.

Fiona has worked extensively with businesses in a diverse range of industries such as construction, health, disability services, education, manufacturing and not for profit. Fiona draws on her skills as a mediator, facilitator and HR professional to provide customised solutions for clients that are practical and legally compliant.

Fiona is approachable, professional and resourceful. Fiona enjoys leveraging new technology to improve ways of working as well as supporting employees and managers alike to create great workplaces.

Qualifications

Fiona holds a Bachelor of Arts (Psychology and Criminology) from the University of Melbourne and a Graduate Certificate in Human Resource Management from Swinburne University of Technology.

Fiona is a member of the Australian Human Resources Institute (AHRI).

Areas of expertise

- Training design and delivery
- Workplace mediation
- Performance improvement
- Coaching and facilitation
- Leadership and team development
- Organisational and culture change
- Workplace investigations
- Reportable conduct
- Whistleblower disclosures
- Award/enterprise agreement compliance

